

## **FOI 0102/2025 Request**

I am writing to request information under the Freedom of Information Act 2000. I would be grateful if you could provide the following data relating to your Trust's Mother and Baby Unit (MBU) called the Chamomile suite:

### **1. Serious incidents:**

- The number of serious incidents reported in the Mother and Baby Unit each year for the past five years (or for as many years as data is available, if it is fewer than five years).
- A brief description of each serious incident, if possible.

No commissioner reportable serious incidents were reported on the Trust's incident reporting system between Jan 2020 – Dec 2024. (note: from October 2023, NHS England replaced the Serious Incident framework with the Patient Safety Incident Response Framework)

### **2. Incidents involving violence:**

The number of incidents involving violence (including patient-on-patient, patient-on-staff, or other) in the MBU for each of the past five years.

	2020	2021	2022	2023	2024
<b>Incidents</b>	2	3	5	8	17

Note: The table shows the total number of violence related incidents at the Trust's mother and baby unit (Chamomile) between Jan 2020 – Dec 2024.

### **3. Incidents where abuse was suspected:**

- The number of incidents where any form of abuse (physical, emotional, sexual, or neglect) was suspected involving a baby in the unit (please anonymise any sensitive information).

	2020	2021	2022	2023	2024
<b>Domestic Abuse</b>		1	3	1	
<b>Emotional</b>	2	2	4	7	6
<b>Neglect</b>	2	2	2	5	8
<b>Physical</b>	1	1	1	3	6

Note: The table portrays the types of abuse involving a child at the Trust's mother and baby unit (Chamomile) between Jan 2020 – Dec 2024. Also an incident can involve multiple types of abuse.

#### 4. Patient complaints about staff neglect:

- **The number of complaints received from patients or their representatives relating to alleged neglect by staff in the MBU for each of the past five years.**

We have not received any formal complaints for the Mother & Baby Unit (Chamomile) in the last 5 years.

We have received 14 PALS cases (informal complaints). We are therefore providing further information for all of these 14 PALS cases.

Here's the number received by year for the last 5 years:

2021 - 2

2022 – 1

2023 – 4

2024 – 6

- **A summary of the nature of these complaints (e.g. delays in care, lack of supervision, failure to respond to needs).**

Note: the table below holds the Themes for the 14 PALS cases received in the analysis period.

Theme	Count
Clinical Treatment	3
Communications	2
Prescribing	2
Other	2
Trust Admin/Policies/Procedures Including Patient	1
Access to Treatment or Drugs	1
Values and Behaviours (Staff)	1
Patient Care	1
Admissions and Discharges (Excluding Delayed Disch	1
<b>Grand Total</b>	<b>14</b>

- **Whether any of these complaints led to formal investigations or disciplinary action.**

The Trust is unable to provide the requested information.

This is because we do not centrally hold this data.

Obtaining this data will require exhaustive searches which exceeds the threshold of this task.

The Trust therefore rely on exemption Section 12 of the Freedom of Information Act 2000 to deny this aspect of your request.