

FOI 018/2025 Response

- 1. Has the trust implemented a Patient Engagement Portal (also known as a Patient Portal)?**

Yes

- 2. If so, please provide the name of this solution, and the name of the company that supplied it.**

Personal Community provided by InterSystems.

- 3. When was this solution procured?**

Personal Community was chosen as the solution for a patient engagement portal in Spring 2024.

- 4. Does the trust have any plans in the near future to replace this solution?**

Not currently .