

## **FOI 035/2025 Response**

**I am writing to request the following information under the Freedom of Information act 2000:**

- 1. Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?**

**We use FM First**

- 2. Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?**

**Auto Cad**

- 3. When is the current CAFM solutions support and maintenance contract due for renewal?**

**We have a 5 year contract starting April 2024**

- 4. How much is paid per annum for support and maintenance of the CAFM system?**

**£18,000**

- 5. How many main system user licences and mobile licences does the CAFM solution utilise?**

**30**

- 6. Please provide a list of modules used by estates within the current CAFM system?**

**Standard modules used within CAF systems.**

- 7. When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?**

**We implemented a new system in 2024**

- 8. Please confirm contact details for the below positions with name, email address and telephone number:**

**\*\*\* please only provide those band 8c and above.**

- Director of Estates:**
- Director of Facilities:**

- **Estates Manager:**
- **Facilities Manager:**
- **Director of Soft Services:**
- **Soft Services Manager:**
- **EBME Manager:**
- **Property Asset Manager:**
- **Procurement Manager Estates:**
- **Director of Procurement:**

Please note that we do not release staff members personal information for those below a band 8c role.

However we can confirm that the Director of Estates & Facilities/ Director of Operations is Neil Hathaway, their contact details are: [neil.hathaway@nhs.net](mailto:neil.hathaway@nhs.net)