## FOI 053/2025 Response

## Request

Hello

On 8th April 2024 I was punched in the face, unprovoked, by Leon Walker, date of birth 22/11/1981, and suffered a fracture to the floor of my right orbit. This left me with permanent double vision.

I understand Mr Walker was under the supervision of the Birmingham and Solihull Mental Health Trust at the time. He was sentenced in January 2025 to be detained indefinitely in a secure mental health facility.

This would come into the category of a serious incident under the Trust's Reporting, Management and Learning From Incidents policy

I am writing to ask three questions, answers to which will not breach Mr Walker's confidentiality:

- 1. Was this serious incident the subject of a serious incident review?
- 2. If so, were any recommendations made?
- 3. Did any learning follow from the review?

## Response

The noted incident was not the subject of a serious incident review.

This is because BSMHFT have transition from Serious Incident (SI) Framework to Patient Safety Incident Response Framework (PSIRF) in November 2023.

Please note that the Patient Safety Incident Response Framework (PSIRF), is the new approach to responding to patient safety incidents that occur within the NHS and replaces the previous Serious Incidents (SI) Framework (2015).

The PSIRF framework represents a significant shift in the way the NHS responds to patient safety incidents and is a major step towards establishing a safety management system across the NHS, PSIRF helps staff understand what went wrong and why.

Through this process we have learnt that we need to improve how we manage our appointments systems.