FOI 078/2025 Response

1. What does a standard induction/on-boarding programme look like for new starters joining your organisation?

We hold a 2 day corporate face to face induction, which is held at our Trust headquarters with a various speakers.

After completing the corporate induction, the manager of the employee is required to complete a local orientation.

2. Does this apply to all new starters regardless of contract type or length?

It is a requirement for substantive, fixed term and bank staff.

3. What subjects, topics, policies, charters are covered as part of the induction/on-boarding programme?

The 2 day corporate face to face induction covers:

- Executive welcome
- Service User and Family Participation and Experience
- Management skills, quality improvement, Corporate systems (payroll, ESR), and temporary staffing support
- Non-Executive Directors and governors welcome
- Unions, waiting room, equality diversity inclusion, freedom to speak up, safeguarding
- Statutory and mandated training (we call it Fundamental training)
- ICT elements
- 4. What format (ie webinar, e-learning, face-to-face) does your induction/on-boarding programme take and over what length of time?
 - 2 day face to face induction.
- 5. Following the standard recruitment process, at what point does a new starter attend any formal Corporate Induction programme?

The first two days of employment.

- 6. Is attendance/engagement with formal induction processes an essential/mandatory requirement?
 - a. If so what is your current compliance rate?

It is mandatory but there is no reporting on it

- 7. When was the last time your induction programme was reviewed?
 - a. As a result of this review, what, if anything, changed?

We review the induction programme every year. We now have a new starter welcome pack which includes additional information.

b. Do you have any future plans to add/remove any content?

Anticipated review in September 2025

c. If so, what is it?

Unable to comment until review has taken place.

8. Is your executive team involved with the delivery of any part of the induction programme?

Yes, they deliver a welcome section on the first day.