

FOI 0214/2025 Response

1. Please complete the below table on the software currently used in each department to allow resident doctors to submit exception reports: ****Clarification: In regards to exception reporting I mean a system that allows doctors and other healthcare professionals to formally log any deviations from their agreed work schedule.**

Department	Software	Annual License of Software (if other costs, please specify)	Contract Start Date	Contract End Date	Does the system meet the latest NHS Employers requirements on exception reporting? Tick if yes
Urgent and Emergency Services	N/A -	N/A	N/A	N/A	N/A
Medical Care	N/A	N/A	N/A	N/A	N/A
Surgery	N/A	N/A	N/A	N/A	N/A
Critical Care	N/A	N/A	N/A	N/A	N/A
Maternity	N/A	N/A	N/A	N/A	N/A
Services for Children and Young People	N/A	N/A	N/A	N/A	N/A
End of Life care	N/A	N/A	N/A	N/A	N/A
Outpatient	N/A	N/A	N/A	N/A	N/A
Community	N/A	N/A	N/A	N/A	N/A
Mental Health	Allocate	£210,783	24/12/2024	24/12/2027	We will work with Allocate over the coming weeks to ensure the system is compliant by the implementation date.
Other (please specify)					

2. Are there any plans to change or upgrade the current exception reporting system? Given the NHS requirement for full implementation of the exception reporting reforms by 12th September 2025 (as reported by NHS England)

On 22/08/2025 NHS Employers advised that the implementation date of 12th September 2025 was no longer viable.

They advised that the terms and conditions will be updated and published by 19th September 2025 and will work with the British Medical Association (BMA) to agree a new implementation date for these changes to take effect from.