

FOI 0359/2025 Response

Request

Dear FOI Officer,

Under the Freedom of Information Act, I would like to request information about the main digital systems currently used within your organisation.

Please provide a list of the main clinical, administrative, and corporate systems, excluding:

standard desktop software (e.g. Microsoft Office, Outlook/email, web browsers), locally created spreadsheets, templates, or databases maintained by individual teams.

Attached is a spreadsheet for completion, for each system, please provide on a new row (where available):

- 1. System name
 - 2. Supplier/vendor
 - 3. Primary purpose / category (choose from: PAS, EPR/Clinical Records, Radiology, Pharmacy, PLICS, Finance, HR/Workforce, Risk & Governance, Other)
- If a system doesn't fit one of the listed categories, please use "Other" and provide a short note.

Response								
Organisation name	Organisation Code	Region	Organisation Type	Organisation HQ Postcode	System name	Supplier / vendor	Primary purpose / category	Comment
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Rio	Access Group	EPR / Clinical Records – Core clinical documentation	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Iaptus	Mayden	EPR / Clinical Records – Core clinical documentation	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	ILLY	CarePath	EPR / Clinical Records – Core clinical documentation	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	SystemOne	Mayden	EPR / Clinical Records – Core clinical documentation	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	EMIS ePMA	EMIS	Pharmacy – Medicines management / prescribing / dispensing	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Allocate Software	Health Roster	HR / Workforce – Rostering, HR management, e-rostering, ESR	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Electronic Document Management System (EDRMS)	Hyland Onbase	Other - Please Comment	Electronic document and records management system
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Payroll	IBM	Finance – Ledger, procurement, payroll	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Capita IBS	Integra	Finance – Ledger, procurement, payroll	
Birmingham and Solihull Mental Health NHS Trust	RXT18	West Midlands	Mental Health Trust	B13.8QY	Personal Community	InterSystems	Other - Please Comment	Patient Portal/Patient Engagement Portal