

FOI 0377/2025 Response

Request

To whom it may concern

Under the Freedom of Information Act 2000, please provide for your Bank workforce for FY 2024/25 (or the most recent 12 months):

1. Do you outsource payroll for Bank workers? If yes, name of provider.
2. Your fee model for Bank payroll (e.g., per payslip, per hours processed, per timesheet, % of gross pay).
3. The fee level actually paid (e.g., £ per payslip / £ per hour / £ per timesheet / %).
4. Average number of Bank payslips per pay period and pay frequency (weekly/monthly).
5. Any additional charges (off-cycle payments, corrections, pension retros, RTI re-submissions).
6. If Bank payroll is delivered in-house, please confirm your internal cost per payslip (or best estimate) for Bank staff.
7. Please provide any available contract end dates.

Response

BSMHFT can confirm that all payroll matters for our bank workforce are dealt with and managed by NHS SBS and we therefore suggest that your query is redirected to them who will be best placed to advise. They can be contacted as follows:

[Contact Us | NHS SBS](#)