

To be eligible for support from the Enhanced RECONNECT service, prison leavers must:

- experience complex unmet health needs linked with their offending
- consent to a referral
- be living in, or resettling to the Birmingham and Solihull area
- be open to probation or National Security Division for the duration of their engagement with Enhanced RECONNECT

If an individual meets some of the criteria but not all, they may be assessed dependent on their needs and suitability.

Referrals should be made at least three but ideally six months prior to release.

Enhanced RECONNECT is a consent-based service. Before submitting a referral, referrers must discuss the service with the individual and obtain their agreement to be referred.

How to make a referral

If you would like to refer an individual for support from the Enhanced RECONNECT team, please email the address below and request a referral form.

bsmhft.enhanced.reconnect@nhs.net

When a referral is received, Enhanced RECONNECT will consult with the allocated Probation Officer and other relevant professionals to gather further information about the individual's needs, risks, and circumstances. The referral will then be reviewed at the weekly referrals meeting, after which the referrer will be informed of the outcome and any next steps.

Contact details

Telephone: 0121 301 6800
Monday–Friday, 9am–5pm

Address:
Phoenix House, Harrison Road,
Erdington, Birmingham B24 9AA



**Enhanced
RECONNECT**
Compassionate Supportive Reintegration

NHS
**Birmingham and Solihull
Mental Health**
NHS Foundation Trust

Supporting high-risk offenders with complex health conditions following release from prison



Referrer information

What is the Enhanced RECONNECT service?

Enhanced RECONNECT provides intensive support for individuals with complex needs from up to six months before release from prison and for up to twelve months after their return to the community.

Working alongside existing community-based services rather than replacing them, Enhanced RECONNECT takes a collaborative, multi-agency approach to ensure care is coordinated, effective, and responsive to both health and risk management needs.

Through a trauma-informed and formulation-driven approach, the service places the individual at the centre of their support. Practitioners work with people to better understand and manage factors associated with risk, recognise and build on their strengths, develop new skills, and overcome the barriers that can make accessing services difficult. By fostering engagement and empowering individuals to navigate available support,

Enhanced RECONNECT helps create the foundations for improved wellbeing, greater stability, and a more successful transition back into community life.

The Team

The Enhanced RECONNECT team is comprised of a range of professionals including:

- Psychologists and Therapists
- Occupational Therapists
- Nurses
- Social Workers
- Substance Use Workers
- Psychiatrists
- Speech and Language Therapists
- Support, Time and Recovery Workers
- Peer Support Workers

Partnership Working

Partnership working with Probation Services is key to the success of Enhanced RECONNECT. Regular attendance at multi-agency meetings and timely sharing of relevant risk information helps ensure a coordinated approach to risk management, care planning, and support, enabling individuals to access the right services at the right time.

Who is eligible for Enhanced RECONNECT?

Referrals must fall into one of the groups described below. Referrals from priority groups one and two are automatically accepted for assessment.

Priority group 1:

National Security Division (NSD)

- Critical public protection cases
- Convicted under the Terrorism Act or terrorist connected offence
- Terrorist risk service users who present a national security threat

Priority group 2: At risk of extremism

Priority group 3:

Complex high/very high risk offenders

Meet at least 6 of the 8 key criteria outlined below but are **not** eligible for IIRMS

- High risk of serious harm to others
- Mental health concerns
- Risk of self-harm or suicide
- Learning difficulties
- Current MAPPA Level 2 or 3 registration
- Drug or alcohol issues
- IPP sentence
- Screened into the Offender Personality Disorder Pathway