



Triple A Escalation and Assurance Report

Area: Oliver McGowan Compliance update - BSMHFT

Report to: Strategic Quality Improvement Group

Date: 18/11/2025

Authors: as defined below

Appendices:

Alert: Highlight matters that need attention or action, eg a new area of non-compliance or risk

Subject	Description	Action or Decision to be Taken	By Whom	Target Date
Oliver McGowan Mandatory Training	Within acute care our compliance sits at 50.67% for Tier 1 and 67.6% for Tier 2.	- Oliver McGowan training will be monitored closely via the Dashboard. - Plan with BSoL ICS Operational manager to get to 100% of current headcount plus new starters by March 2026 (See Assure)	- Head of LDA, Head of Nursing, Clinical Director	March 2026

Advise: Highlight areas subject to ongoing monitoring, development or where assurance is or is becoming uncertain

Subject	Description	Action or Decision to be Taken	By Whom	Target Date
Oliver McGowan Mandatory Training	- Availability of booking for Tier 2	- Rooms booked within BSMHFT for training will be now exclusively used for BSMHFT staff. - More rooms sourced across Birmingham to increase capacity	Learning & Development, Operational Manager	March 2026



Assure: Highlight where assurance has been received

Subject	Description	Action or Decision to be Taken	By Whom	Target Date
Oliver McGowan mandatory training	Improving awareness and booking Change in admission and discharge data	- Agreement with the central Oliver McGowan team at the ICS for support to target induction events and clinical sites to enable immediate booking for staff - Increased capacity means though previously unable to book places now have places booked, targeting December dates. - We have met the target numbers set by NHSE as a trust but are looking to improve on this. - Compliance audit work within acute care and across the trust have shown that we are reducing the numbers of inpatients within our acute care beds along with facilitating quicker discharge. Our inpatients are now being added to the DSR and we are seeing and monitoring improvement in engagement with the AT processes.	Operational manager, ICS & Head of LDA Head of LDA, matrons, Head of Nursing	Quarter 3 and Quarter 4 targets agreed with NHSE

Celebrate: Highlight good practice, developments or innovations

Subject	Description	Action or Decision to be Taken	By Whom	Target Date
Oliver McGowan Training and further autism training development	Autism Champion development	Home Treatment teams have identified an autism champion, undertaken or booked on training through Autism West Midlands and also identified to undertake the National Autism Training Programme in March 2026	Home Treatment Matrons	March 2026



Inpatient training on autism by Resources for Autism	SDF Innovation funding used to deliver additional autism training within inpatient acute services	Developed as part of the Acute Culture of Care programme to improve the work within acute care. This will be day's training	Resources for Autism	January / February 2026
--	---	---	----------------------	-------------------------